



over the preceding fiscal year. It is presented to the Minister. This is the third Annual Report to be presented by the Passport Office.

Organization

A major reorganization in 1992-93 shifted some responsibilities within the Passport Office to better reflect the Special Operating Agency philosophy and the corporate culture of the Office. The major principles underlying the new structure are a clearer separation between operations and support functions; formation of an Executive Committee of the Passport Office; focus on strategic planning and the development of long-term corporate objectives; corporate focus for policy development; and enhanced emphasis on security. The changes in structure were carried out in order to enable the Pass-

port Office to meet the strategic objectives, and respond more readily to changes in the environment and in public demand.

The Executive Committee is composed of the Chief Executive Officer and the directors of the Passport Office. In consultation, they make the corporate policy decisions that affect the operations of the Agency.

The emphasis on strategic planning has created a new executive body which encompasses the Secretary of the Corporation, Advisory Board Relations, Strategic Planning, Business Planning and Corporate Policy Coordination. Reporting to and in cooperation with the Chief Executive Officer, this body is responsible for the development of the

Agency's long-term strategies. In particular, it must respond to the major objectives: the Security Enhancement Plan (SEP), the Technology Enhancement Plan (TEP) and the long-term initiatives articulated in the Strategic Plan. It coordinates the development of corporate policy.

Included in support functions are directorates for Management Services, Personnel Administration, Finance and Administration, and the newly created Security and Foreign Operations.

The Passport Office also has four regional operations: Western, Ontario, Central and Eastern. At the end of the 1992-93 fiscal year there were 25 passport-issuing offices across the country, from St. John's, Newfoundland,

MaryEllen Gillan, Directrice,
Opérations de l'Ouest.

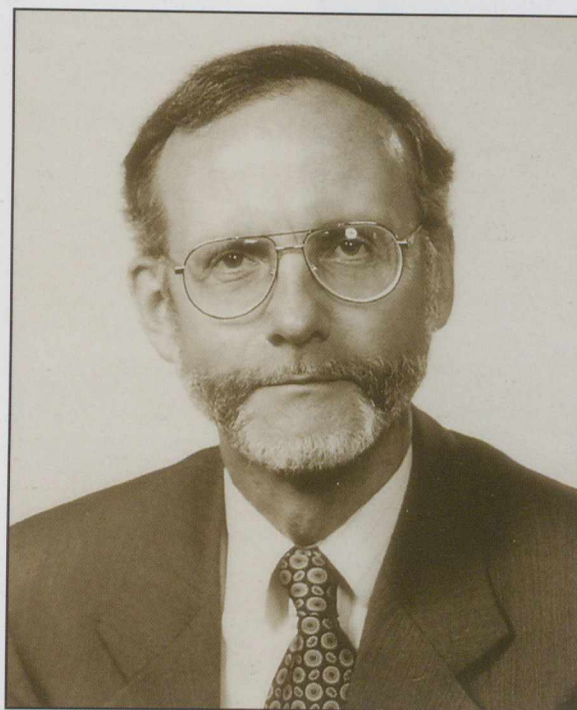
MaryEllen Gillan, Director,
Western Operations.



Enfin, le Rapport annuel décrit les principales activités entreprises par le Bureau des passeports et dresse un état de la situation financière de ce dernier par rapport à l'exercice précédent. Le rapport est soumis au ministre. Le présent Rapport annuel est le troisième que soumet le Bureau.

Organisation

En 1992-1993, dans le cadre d'une restructuration importante, certaines des responsabilités du Bureau des passeports ont été réorientées afin de mieux refléter sa philosophie en tant qu'organisme de service spécial ainsi que sa culture d'entreprise. Les grands principes qui sous-tendent la nouvelle structure sont : une distinction plus claire entre les fonctions d'exploitation et de soutien, la formation d'un comité exécutif, la mise en relief de la planification stratégique et de l'élaboration d'objectifs généraux à long terme, l'élaboration de politiques



Peter Oldham, Director,
Management Services.

Peter Oldham, Directeur,
Services de gestion.

