

TYPE OF SESSION	HEADQUARTERS		MISSIONS		TOTAL NUMBER OF PARTICIPANTS
	ENGLISH	FRENCH	ENGLISH	FRENCH	
8. Managing change and transition/ Dealing with cutbacks/Preparing for the future	3		6	2	153
9. EAP Orientation			2	2	54
10. How to manage conflict/ How to deal with angry clients	11	1	4		221
11. How to make lifestyle changes			2		25
12. Teambuilding	14				14
TOTAL	123		16	6	1,410