

- The quality of image reproduced from microfilm is sometimes insufficient for identification purposes. The Crown has lost criminal cases on the grounds that reproductions were not sufficiently clear.
- Because of the large volume of paper in each C of I or RTD file, errors in microfilming frequently occur. Documents are sometimes missed which should be copied.
- There is no data base of guarantors that can be easily checked, thus guarantor checking has been done on an exception basis and on a sample basis. There is no on-line data base of questionable guarantors.

Some regional/local offices maintain their own card indices of guarantor signatures, some do not, thus checking is inconsistent between offices. Also, the workload involved in maintaining such an index is significant although deemed beneficial by those offices that do maintain them.

- There is no means to connect to any Provincial systems for birth/death records that might aid in identification checks.
- It has been reported that during periods of unavailability on the computer system, PCL and Master Index checks have been omitted from the procedure in issuing passports on an "urgent" basis.
- Limited statistical information is available from the computer system, and is primarily production oriented. It is not feasible to perform analysis of passports issued for the purpose of detecting questionable practises.
- Although generally an efficient manual operation, duplication of some operations (e.g. PCL check) does occur, in apparent attempt to prevent omission due to differences in procedure between offices as data is forwarded to headquarters.