
WHERE TO FIND ASSISTANCE

1 GOVERNMENT AGENCIES IN CANADA

A. External Affairs and International Trade Canada

Basic export counselling, publications, market studies, information on financial assistance programs to exporters, and a referral service linked to specific trade specialists are available from InfoExport at 1-800-267-8376.

External Affairs and International Trade Canada (EAITC) staff includes experts in a variety of industrial sectors whose aim is to help Canadian exporters in the United States. They can be reached through the U.S. Trade Promotion Division at 613-991-9480 and 613-991-9471.

A branch has been set up to coordinate the implementation of the Free Trade Agreement. For information on the impact of the Free Trade Agreement on your export activities, contact the following EAITC offices:

General information on the Free Trade Agreement:	1-800-267-8376
U.S. tariffs and classification:	613-993-5078
Rules of origin:	613-993-5039
Packaging and labelling:	613-998-0015
Country of origin markings:	613-998-0015
Customs/market access:	613-993-5047
U.S. government procurement opportunities:	613-998-9441
Temporary entry:	613-990-6869

B. Industry, Science and Technology Canada

Industry, Science and Technology Canada (ISTC) maintains a staff of industry specialists whose responsibilities include helping Canadian businesses improve their competitiveness in foreign markets. In addition, ISTC has established Business Service Centres in each of its regional offices, as well as in Ottawa.

ISTC Business Service Centres

Ottawa 613-952-ISTC	Vancouver 604-666-0266	Edmonton 403-495-ISTC	Halifax 902-426-ISTC
Calgary 403-292-4575	Saskatoon 306-975-4386	Winnipeg 204-983-ISTC	Charlottetown 902-566-7400
Toronto 416-973-ISTC	Montreal 514-283-8185	Moncton 506-851-ISTC	St. John's 709-772-ISTC
Whitehorse 403-668-4655	Yellowknife 403-920-8568		

International Trade Centres

International Trade Centres (ITCs) in 12 cities across Canada provide "one-stop" trade services to new and experienced Canadian exporters.

The centres, operated jointly by EAITC and ISTC, are staffed by experienced commercial officers who provide a wide range of services to companies seeking export counselling, export financing, export publications, participation in international trade shows and missions, technology transfer and joint ventures with foreign investors.