

loans where needed. These particular services appear to be well organized and effective, at least in the larger centres.

165. Some immigrants and their families need additional services to adjust to life in Canada and to participate fully at work and in the community. Adequate and consistent funding is crucial for the success of immigrant settlement and service agencies. While the federal government brings immigrants to Canada, jurisdiction over immigration is shared with the provinces, who also benefit from the talents and skills of newcomers. Many witnesses involved in immigrant service organizations advocated federal government funding of private reception, settlement, and social service programs and agencies. The YWCA of Metro Toronto said, "[Funding is needed] particularly to help coordinate the activities of teachers, public health nurses, manpower centres and all other groups who help immigrants but who work in isolation from each other and are not aware of the services needed and available to their clients" (0114). The Committee advises that the federal government should review and expand its programs for support of voluntary agencies.

166. Three areas of services to immigrants were identified by the Committee as warranting special concern.

—As the Toronto School Board, the Board with the largest number of immigrant children, observed, 40 per cent of all immigrants are children, many of them accustomed to different cultures and languages than those found in Canada. There are already some shared-cost language programs for adults. In view of the special needs of many immigrant children, the Committee supports the principle of a federal contribution to the extra cost of educating immigrant children who require special training in English or French or other catch-up programs, providing these funds are clearly earmarked for the school systems.

—Attention was also directed to the particular plight of immigrant women, and especially wives and mothers. When they are not in the work force they have little opportunity to learn the language and make personal contacts, advantages enjoyed by their husbands and their school-aged and working children. Many of them remain in the home isolated by language differences, and can become estranged from the community and even from their own families. It was pointed out that language training is the single most important need of these women. The Committee is aware that federal funds are made available to the provinces to finance courses organized through the adult education division of the schools. But Committee members gained the impression that not enough attention has been paid to this program by the responsible authorities and recommends that it be reviewed.

—A special problem brought to the attention of the Committee was the difficulty faced by immigrants from different cultures in coping with the Canadian legal system. Professor Frederick Zemans of Osgoode Hall and the Director of the Parkdale Community Legal Services said that immigrants often need special help with said consumer and tenant rights, and with

women's rights in marriage breakdown situations. The Committee agrees with a Toronto lawyer who suggested that licensed paralegal personnel should be trained to work in immigrant communities because "immigration consultants", frequently untrained travel agents, now working in these communities often give improper advice, overcharge, and take on hopeless cases (10:5-6). The Committee is concerned about these practices and suggests that the federal government consult with the provinces with a view to introducing some regulation in this field. The Committee further feels there is need for a concerted program to develop information, counselling and referral services in major immigrant communities.

167. Many submissions received by the Committee suggested that if Canada's record of successful multicultural adaptation is to be maintained, more attention must be given to the development of programs related to cross-cultural and inter-racial understanding. The Newfoundland Government (30:81) and Dr. André Raynauld, Chairman of the Economic Council of Canada (15:11), for example, believe there is a need to assess the nature and extent of intergroup tensions and to examine the likely impact of future immigration on community relations. The Committee concurs. Should an assessment show a need for significantly expanded national, community, and school programs to promote inter-cultural harmony, the Committee believes the federal government should explore with the provinces ways of encouraging and implementing such programs.

168. The Committee also considers that a federal Human Rights Commission with responsibilities for conciliation, public education programs, and the enforcement of human rights legislation would help to ensure fair and just treatment of racial and ethnic minorities. Human rights laws and multicultural education are essential if intergroup harmony and understanding are to be achieved.

#### Departmental Organization

169. The Committee received a variety of suggestions for separating Immigration from Manpower and combining it with other related functions of government. Typical of these was the proposal of the Canadian Association of Social Workers that

*"immigration could be better handled by a department . . . which could emphasize such cultural and social aspects of immigration as settlement services, citizenship and multi-cultural programs"* (0208).

Others advocated maintaining the present link with Manpower.

170. The Committee was divided in its opinion. All members recognized the heavy burden borne by the Minister of the present Department, but while some felt this justified separating the two branches, others argued that Immigration would be the weaker and accorded to a junior and therefore, less influential Minister. Again some felt the link with Manpower led to exaggerated importance being attached to employment considerations, to which others replied that immigrants come essentially to improve their employment opportunities, and the link ensured the neces-