- Correction of errors "on the spot". Some 35 percent of passport applications contain errors which can cause delays.
- Immediate return of supporting documentation, e.g. citizenship or birth certificates.

Passport application forms are available at passport offices as well as at post offices and travel agencies.

The office is located at 3300 Côte Vertu Road, Suite 112. The Manager of the office is Mr. Michel Lespérance.