

Complaints

Of the 48 complaints received during the year by the two Commissioners' Offices concerning the Department, 41 were under the *Access to Information Act*.

6 of the complaints under the *Access to Information Act* concerned delays (down from 24 in the previous year). Upon investigation, 28 of the access to information complaints were considered to be resolved, 8 were judged to be not substantiated and 7 were discontinued.

Applications to the Federal Court

During 2001-2002, no new applications were filed pursuant to section 41 of the *Access to Information Act*. However, 4 applications were still under consideration.