

The breakdown of requesters, below, is not clearly indicative of end users. They must be inferred from information provided with the access to information request. The breakdown is as follows:

|   |     |
|---|-----|
| Media   | 105 |
| Academic  | 6   |
| Business (including professional requesters)    | 117 |
| Organizations (including Members of Parliament) | 107 |
| Public  | 102 |

The costs identified in Annex A indicate estimated salary and operations budget.

### **Complaints**

Of the 97 complaints received during the year by the two Commissioners' Offices concerning the Department, 71 were under the *Access to Information Act*.

Twenty-four of the complaints under the *Access to Information Act* concerned delays (up from 14 in the previous year). Upon investigation, 45 of the access to information complaints were considered to be well-founded, 16 were judged to be not substantiated and 4 were discontinued.

### **Applications to the Federal Court**

During 2000-2001, there was one new application filed pursuant to section 41 of the *Access to Information Act*.

### **Designation Order**

A current list of officials, by title, who have been designated by the Minister to exercise powers under the *Act* is located at the end of this report, as Annex B.