

RULES AND REGULATIONS.

Complaints regarding inattention on the part of employees of the Company, or of interruptions to the service, should be made to the **Trouble Department Telephone**, which, in the larger exchanges, is given at the head of the list of subscribers for that place, or to the **Local Manager**. If the matter is not then satisfactorily arranged, notice should be sent to **Ontario Department Office, Hamilton**, or to the **Head Office, Montreal**.

The use of profane or improper language over the lines is strictly forbidden.

Subscribers must not allow non-subscribers to use their telephones. It impedes the service, is an injustice to those who pay for their telephones, and is a violation of the contract between the subscriber and the Company.

Moving of Instruments.—The telephone is first located by the Company where the subscriber directs ; if afterwards the instrument is required to be moved, such removal will be done by the Company at the expense of the subscriber.

A subscriber is not allowed to remove or otherwise interfere with the wire connections, or parts of any telephone apparatus, leased from this Company.

Numbers.—Subscribers are requested not to advertise telephone numbers, but simply the word "Telephone," as it may be necessary to change such numbers.