

Participation in departmental training sessions for staff abroad increased this year. Briefing sessions were provided to staff with varying degrees of responsibility for this service — from persons doing weekend duty to persons whose full-time responsibility is the Consular Program, including passport services. The Passport Office also participated in training sessions outside Canada for locally engaged staff from South America, the

Caribbean and the Pacific regions. Feedback from the participants indicates this initiative was considered valuable and should continue.

The audit reporting system for missions was revised and a new system will be initiated for April 1991 returns. It will provide better information on passports issued at missions and assist in identifying where clearer instructions or additional training are required.