

PASSPORTS ISSUED THROUGH PUBLIC COUNTER

SAMPLE: TOTAL POPULATION - SEPTEMBER 1968

- Approximately 1450 passports were issued and renewed in September, 1968 through the Public Counter.
- In 1968, the September workload was 5.69% of the annual (see memorandum to Mr. W.S. Durdin, dated June 19, 1969. File: 1-2-4-5-24 and 1-5-7-4 FM 24).
- Consequently: It is estimated that 25,430 passports were issued and renewed in 1968 through the Public Counter.
- 334,985 passports were issued and renewed in 1968. Workload in Public Counter represented 7.5% of the total annual workload.
- However, 4.3% of the volume of business comes from the Ottawa region (see memorandum to W.S. Durdin, of June 16, 1969. File: 12-2-4-5-24 and 1-5-7-4 FM 24).

CONCLUSIONS:

- 1 - If it is assumed that all applicants in Ottawa (4.3% of total) come to the Public Counter, we could conclude that the balance (3.29) represents urgent cases from Toronto and Montreal.
- 2 - If it cannot be assumed that all applicants in Ottawa come to the Public Counter the results of the study can be said to be inconclusive.