

The Turbo-Beaver, Peace River, Alberta, 1972.

serve in the RCMP, was retired from service in 1995 and sold through Crown Assets in 1996 to a firm in Montréal. C-FOEX (S/N 1684, TB52) and C-FCJB (S/N 1669, TB39) had been sold previously and are now operating in Labrador and Washington State, USA. The versatility of the Turbo-Beaver proves beyond a doubt the requirement for turbinepowered, utility-type aircraft and it was instrumental in the aquisition of Twin Otters for the Force, which provided not only a larger payload but twin-engined safety as well.

The Turbo-Beaver's service to the RCMP and the citizens of Canada makes it truly a part of Canada's aviation heritage.

The author was stationed in Peace River, Alberta, from 1970-1974 during which time he flew the Turbo-Beaver more than 2,200 hours. — Editor. \*

## THE ART OF CUSTOMER SERVICE

Full marks go to the persistence of a would-be New York bank robber. When his note demanding \$US 3000 was waved away by a disinterested teller, the bandit grabbed a pen and added "I have a gun" before returning to the line. This time his note received the proper respect — he was arrested.

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