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Methodology

The project was scoped and received Executive approval (and sponsorship under MME) through the Terms of Reference contained in Appendix A.

Data collection included a review of the documented record, both internal files and the media coverage. Contextual information was gleaned from an exhaustive international study, the *Joint Evaluation of Emergency Assistance to Rwanda*, conducted following the 1994 genocide in this region, and from a limited literary review of published material on the political, social and economic history of the region. These sources provided the foundations for the interview process.

Twenty two semi-structured interviews were conducted, including personnel from DFAIT, DND, CIDA and PCO. This information was synthesized and analysed by the two evaluators to provide the following report. Of note, the original work plan envisioned the need for a workshop to assess departmental lessons learned. However, a workshop was convened on an interdepartmental basis under the auspices of PCO and provided both information and verification of the findings of this study. It was not felt necessary to repeat the exercise specifically within this Department.