## 8. KEY CONTACTS

## CANADIAN GOVERNMENT DEPARTMENTS AND SERVICES IN CANADA

## DEPARTMENT OF FOREIGN AFFAIRS AND INTERNATIONAL TRADE (OTTAWA)

Department of Foreign Affairs and International Trade (DFAIT) is the Canadian federal government department most directly responsible for trade development. The InfoCentre is the first contact point for advice on how to start exporting; it provides information on export-related programs and services; helps find fast answers to export problems; acts as the entry point to DFAIT's trade information network; and can provide interested companies with copies of specialized export publications.

InfoCentre

Tel.: 1-800-267-8376 or (613) 944-4000

Fax: (613) 996-9709 FaxLink: (613) 944-4500

Latin America and Caribbean Trade Division promotes trade with Mexico. There are several trade commissioners at the Embassy of Canada in Mexico City, and there is a satellite office in Monterrey. Trade Commissioners can provide a range of services including introducing Canadian companies to potential customers in Mexico, advising on marketing channels, assisting those wishing to participate in trade fairs, helping identify suitable Mexican firms to act as agents, and compiling credit and business information on potential foreign customers.

Latin America and Caribbean Trade Division (LGT)

Department of Foreign Affairs and International Trade

Lester B. Pearson Building 125 Sussex Drive

Ottawa, ON K1A 0G2 Tel.: (613) 996-5547 Fax: (613) 943-8806

## INTERNATIONAL TRADE CENTRES

International Trade Centres have been established across the country as a convenient point of contact to support the exporting efforts of Canadian firms. Co-located with the regional offices of Industry Canada (IC), the centres operate under the guidance of DFAIT and all have resident Trade Commissioners. They help companies determine whether or not they are ready to export; assist

firms with marketing research and market planning; provide access to government programs designed to promote exports; and arrange for assistance from the Trade Development Division in Ottawa and trade officers abroad. Contact the International Trade Centre nearest you:

British Columbia:

Scotia Tower

900-650 West Georgia Street

P.O. Box 11610

Vancouver, BC V6B 5H8 Tel.: (604) 666-0434 Fax: (604) 666-8330

Yukon:

300 Main Street

Room 210

Whitehorse, YT Y1A 2B5 Tel.: (403) 667-3925 Fax: (403) 668-5003

Alberta and Northwest Territories Canada Place

9700 Jasper Avenue

Suite 540

Edmonton, AB T5J 4C3 Tel.: (403) 495-2944 Fax: (403) 495-4507

510-5th Street S.W.

11th Floor

Calgary, AB T5P 3S2 Tel.: (403) 292-6660 Fax: (403) 292-4578

Saskatchewan:

119-4th Avenue South

Suite 401

Saskatoon, SK S7K 5X2 Tel.: (306) 975-5315 Fax: (306) 975-5334

1919 Saskatchewan Drive

6th Floor

Regina, SK S4P 3V7 Tel.: (306) 780-6325 Fax: (306) 780-6679